



How long is the warranty period for Huawei's energy storage lithium batteries

When does Huawei warranty start?

Warranty start date: The warranty period starts from the 90th day after Huawei's product is delivered or the date when Huawei receives the service request for the product (whichever is earlier). The warranty period is applicable to project-based products.

When does a lithium battery warranty start?

The product warranty starts from no later than three months after the product arrival or no later than six months after the product shipment. Two parties negotiate to specify the start date based on project conditions. The standard warranty period of lithium batteries is one year.

Does Huawei offer warranty extension service?

Huawei provides the warranty extension service. The customer can purchase the 5-year warranty only when the PV plant is connected to Huawei PV cloud or offline inspection is purchased. In principle, the product warranty period must be continuous from the date of purchase. Otherwise, extension warranty is not supported.

How long is the warranty on a battery module?

For details, see Table 2-1. The performance warranty of the battery module is based on the ten-year warranty period and the number of cycles. The one that reaches the warranty first takes effect, and the warranty expires.

Do I need an extended warranty on a lithium battery?

If extended warranty is required, consult the SSD and evaluate the maximum service life of lithium batteries based on the battery model and application environment. Extended warranty can be provided within the service life and needs to be quoted. Subject to the feedback from the local spare parts contact person.

What is the difference between battery warranty and energy storage warranty?

The performance warranty of the battery module is based on the ten-year warranty period and the number of cycles. The one that reaches the warranty first takes effect, and the warranty expires. Energy storage warranty includes product warranty and performance warranty, which are provided separately.

In 2025, Huawei and BYD continue to be leading names in rack lithium battery systems with distinct pricing, features, and market positioning. Huawei rack lithium batteries ...

These descriptions reflect the general warranty services. However, in specific countries and regions, the warranty services and service level agreements (SLAs) may vary slightly due to ...

4.2.3 Huawei industrial and commercial energy storage systems provide a basic warranty of two years by

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default. A 5-year advanced warranty can be provided only when they are connected ...

Rules for starting warranty for C& I ESSs: The warranty period starts 90 days after Huawei shipment or the date when the customer applies for warranty triggering (not later than 90 days ...

Huawei provides warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is ...

This inclusion means that the warranty period is ten years or when the battery has discharged 16.45 MWh of electricity (whichever comes first). Individual battery modules have their own ...

Most warranties for industrial-scale systems range between 5 to 15 years, but as one industry insider joked: "Lithium-ion batteries have longer relationships with their storage systems than ...

Discover the benefits of a 10-year warranty on energy storage products like lithium batteries. Enjoy long-term quality assurance, cost savings, and peace of mind with Shandong Huison ...

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